

FAQ - Gas

Here are some frequently asked questions we have compiled over the years for your information.

- If I change my supplier, who do I call if I have a gas leak?

British Gas TransCo are responsible for the gas pipeline. If a problem occurs, call their emergency line on freephone 0800 111 999.

- Do I need to change my gas meter to get a better price with Utility Options?

No, nothing changes except your supplier and more importantly the price. Hence you do not have to worry about costly installations or long lead times.

- Does Utility Options arrange better prices for my gas at home?

We specialize in business accounts, and would not be able to arrange new prices for domestic supplies, although if you are an existing customer we can give some advice and would be able to point you in the right direction.

- I would like to change to Utility Options but my contract does not expire for some time.

Just give us as much information as possible, and we will contact you nearer the time of renewal and let you know how much we can save you.